

## Terms & Conditions and Privacy Policy

To be compliant with actual laws and regulations we would like to inform you about the main points regarding the terms & conditions and privacy policy.

### Who is processing the information?

The company Silvergate, s.r.o. (referred to as Silvergate) is the controller of your personal data:

Silvergate, s.r.o.

Vojkovičká 600/9, 182 00 Prague, Czech Republic

ID: 24777803, VAT: CZ24777803

Registered in the Commercial | Register by the Municipal Court in Prague, Section C, File No. 173476

You can contact as at: [info@silvergate.cz](mailto:info@silvergate.cz) or at +420 777 909 971

### Why do we process information?

We process the information to be able to continue and develop our business and also for the following reason:

- create a database of our existing partners who are working directly with us and developing the local markets
- manage the products that we sell, deliver the technical support and assistance
- send the marketing campaigns, invitations to shows and exhibitions, local or remote presentations and webinars
- analysis purposes and to operate, control and management of our information systems
- cooperate and respond requests which comes from the government, tax and regulators, courts and other government institutions
- to be comply with all the regulations, accounting and tax records

If you don't want to share the relevant information or requested information with us, we cannot deliver a products or services to your company (partner).

### What information do we process?

We process only the information which is necessary to run the correct business and marketing activities and to be able to delivery all the services to the partner. We process especially the information about the company data such as:

- information with public access such a websites, public data, databases
- company name, company legal address, company shipping address, company ID and VAT, phone, e-mail, employee name and surname, employee e-mail address and phone number, bank details and other information directly related with a business

### What are the partner rights?

Every person, employee and partner has right to get information what we store about him in our database, right to be deleted from our database, right to unsubscribe from the newsletter & marketing campaigns, restrict the processing of your data, rights to the data portability and rights related to automation. In that case that you want to update or use your rights please send us an email at: [info@silvergate.cz](mailto:info@silvergate.cz) or phone number +420 777 909 971 so we can process your requirement as soon as possible.

### **To whom and where do we disclose your personal data?**

We only disclose the necessary personal data to be able to process and manage the Silvergate business activities to the following parties:

- professional services providers such as accountants, legal advisors, auditors, insurers, tax advisors, transport companies, government, law enforcement authorities, legal proceedings
- regulatory organs, tax or governmental authorities, courts and other tribunals in any jurisdiction
- to our local partners in case that we are contacted by the end users and we already have a local partner, in this case our local partners has to protect your data in accordance with EEA-approved standard
- we use MailerLite to manage our email marketing subscriber list and to send emails to our subscribers. MailerLite is a third-party provider, which may process your data using industry standard technologies to help us monitor and improve our newsletter  
MailerLite's privacy policy is available at <https://www.mailerlite.com/privacy-policy>.  
You can unsubscribe from our newsletter by clicking on the unsubscribe link provided at the end of each newsletter

### **How long do we keep your personal data?**

We keep them as long as it is necessary for the purposes of our relationship with you or your organization (partner), to comply with the legal or regulatory obligation or in connection with performing agreement.

### **Additional information**

All related commercial and law relationships are shall be governed by the laws of the Czech Republic.

The partner understand that we are doing all the best effort to protect the partner and customer data.

By sending the form on the website the partner agrees all the conditions of this document and agrees Silvergate, s.r.o. to process the data and also confirm that all the inserted data are right, correct and complete.

In case that you suspect a breach in data protection, incorrect data processing, please contact us at our email address [info@silvergate.cz](mailto:info@silvergate.cz) or phone number +420 777 909 971 so we can process your requirements.

This document is created on 24.5.2018 and takes effect on 25.5.2018 and updated on 25.7.2023.

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Silvergate Latam s.r.o.

Vojkovická 600/9, 182 00 Prague, Czech Republic

ID: 19480601, VAT: CZ19480601

Registered in the Commercial | Register by the Municipal Court in Prague, Section C, File No. 387290

You can contact as at: [info@silvergate.cz](mailto:info@silvergate.cz) or at +420 777 909 971

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